

I. General Information

FM WORLD AUSTRALIA, works in the branch of Multi Level Marketing and offers a wide range of fragrances. We base our economic activity on multi level marketing that is based on selling and promoting products through building a sales network created by a series of recommendations.

The candidate is willing to join the FM WORLD Club by filling out the online application form on the website **au.fmworld.com** in the '**Register Online**' section. The candidate, to submit an offer for the conclusion of the agreement, needs to agree to processing of his/her personal data in the scope necessary for the agreement of the participation in the FM WORLD Club (Business Partnership Agreement, Agreement) to be complete.

In the process of registration it is necessary to provide a unique email address and personal details.

The finalisation of the registration process according to the instruction provided in the present document leads to conclusion of agreement of participation in FM WORLD Club (Business Partnership), by virtue of which the Candidate becomes the FM WORLD Club Member.

Joining FM WORLD Club is free. If the Business Partners joins FM WORLD Club as a Distributor or Preferred Customer (Business Partner), he or she has an option to purchase a starter kit. However, **the purchase of a starter kit is not required.**

There are 2 options of the starter kit:

1. **Starter Prestige – \$96.00**
2. **Starter Mini – \$26.00**

Please take note that no commission is paid to anyone on the sale of Starter Kits.

II. Significant features of providing services and their subject

Products are available at Business Partner Prices only for FM WORLD Club Members. To purchase our products at discounted prices you need to be an FM WORLD Club Member (Business Partner). In certain defined circumstances you can also build a sales network and receive commission in the form of discount or remuneration. If you wish to be an FM Customer only you may log into our online store at au.fmworld.com without registering as a Business Partner and pay the Retail Price.

III. The procedure of joining the FM WORLD Club

Stages:

1. Filling out an application form on the website **au.fmworld.com** – submitting an offer for the conclusion of agreement;
2. Confirmation of receiving the offer by FM WORLD Australia by sending an email to the email address provided on the form along with the activation link;
3. Clicking the activation link (the moment of concluding the agreement for participation in the FM WORLD Club);
4. Receiving from FM WORLD Australia login ID and a single-use password, and confirmation of concluding the agreement.

Technical actions composing the conclusion of the agreement

By filling out an application form '**Register Online**' section on the website **au.fmworld.com**, the Candidate submits an offer for the conclusion of the agreement for participation in the FM WORLD Club, as a result of which the Candidate becomes an FM WORLD Club Member according to the **FM WORLD Club Rules, Marketing Plan** and the **Code of Ethics**.

Along with the confirmation of receiving the offer, FM WORLD Australia will also send the Candidate the activation link to the unique email address provided by the Candidate. Clicking the link simultaneously confirms that the Candidate filled out the registration form in the '**Register Online**' section on the website **au.fmworld.com**. FM WORLD Australia will confirm the agreement is concluded by sending a final email confirmation along with the Login ID and a single-use password.

IV. Code of Ethics

FM WORLD Australia uses the Code of Ethics available before registering. The Code of Ethics is also available after logging in on the FM WORLD Australia website **au.fmworld.com**

V. Language

The Agreement is concluded in English only.

VI. Rules of consolidating, protecting and making the Agreement contents accessible

The contents of the offer, and after its acceptance, the contents of the Agreement are consolidated by FM WORLD Australia in servers protected from access by unauthorised people. FM WORLD Australia uses security policy in the scope of personal data protection. The Agreement is stored by FM WORLD Australia. The contents of the agreement are available after logging in on the website **FM WORLD Club Rules** and can be made accessible to the Business Partner upon his/her request.

VII. Detecting and correcting errors in the data entered

Details are entered to the system by means of the online application form. The form enables errors to be detected by using active forms. These details need to assume a certain format in order for them to be entered. Incorrect data entered by the Candidate, and then confirming it by submitting the form can be corrected by sending an email to **myaccount@au.fmworld.com**. The correction of data will occur upon previous verification of the person applying for this correction. The form by means of which the details are submitted, is protected by SSL protocol. The data included in the form are encrypted.

VIII. Prices

The Retail Prices are available in FM World Catalogues and **here** and in the online shop: <https://shop-au.fmworld.com> for registered Business Partners at the wholesale prices.

IX. Rules of placing orders, claims and returns

The rules of placing orders, and the policy of claims and returns can be found **HERE**

X. The right to withdraw from the Agreement

Business Partner has the right to withdraw from the Agreement concluded online within 14 days from its concluding and in order to do so, he/she should submit a letter based on a template available **here** after logging in.

XI. Terminating the Agreement

Business Partners sign the Partnership agreement for the indefinite period of time. Each Party has the right to terminate the Agreement (Membership in FM WORLD Club) with one week's notice, effective at the end of calendar month. Business Partner can use the **RESIGNATION FORM** to terminate their membership.